Call Transfer

If A and B are on a conversation and B may want A to transfer the call to C, three ways could be used to transfer the call: Blind Transfer, Attended Transfer, and Semi-Attended Transfer.

Blind Transfer:
- A press TRAN Button or Transfer softkey to put B on hold followed with dialing C and pressing the Transfer softkey to call out.
- A would be on hold and the LCD would display as Transferred. A could press the Cancel softkey button to be disconnected from the call.
- If C picks up the phone call, B would be able to talk to C.

Semi-Attend Transfer:
- A press the TRAN button or Transfer softkey to put B on hold followed with dialing C and pressing the OK or SEND button to call out.
- While C is ringing, A hang up or press the Transfer softkey. Then A will turn to the hold status, and the LCD will display as Transferred
- A will be disconnected from the call, when C pick up, B can talk to C

Attended Transfer:
- A press TRAN Button or Transfer softkey to put B on hold followed with dialing C and press the OK or SEND button to call out
- After C answered it, A and C can have a private conversation without B, then A press Tran button to complete the transfer
- A will be disconnected from the call. B can talk to C

Call Forward

- Enter the Call Forward path: Menu->Features-> Call Forward->Enter
- There are 3 options: Always Forward, Busy Forward and No Answer Forward
- Choose one of them and enter the number you want to forward. If you choose "No Answer Forward", you should also set the "After Ring Times" option. Then press the Save softkey to save the changes

Menu Instruction

Sub-Menu	Description
Status	User can check the status of IP phone: IP address, MAC, Firmware,etc.
Accounts	User can check and configure the accounts information including the name, password, SIP Server, etc.
Network	It shows a summary of network-related parameters for your phone, such as WAN/LAN port option, VLAN option.
Features	Forward, Call Waiting, DSS Kesys, Key as Send, Hot Line, Anonymous Call, Auto Redial Setting, DND Code, etc.
Settings	Some Basic settings as Language, Time & Date, Ring Tone, Phone Volume, etc. And some Advanced settings as Accounts, Network, Phone Setting, Reset to factory, Set password, Set AES Key, etc.
Message	Allowing the users to check and edit the Voice Mail and Text Message.
History	Call history are shown here: All Calls, Dialed Calls, Received Calls, Missed Calls and Forwarded Calls.
Directory	It shows the Contacts and Blacklist of the phone.

The manual is only for reference, please take the object as the standard.
We reserve the right to improve or change the product and the user guide without notice.
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Hot Keys
Conference
Power Indication LED
Line Keys
Message
Headset
Hold
DSS Keys
Transfer
Hands-free
Speaker
DTMF Keypad
Navigation Keys
Volume Adjustment Bar
Mute
Redial

LEDs

Table 1 DSS Keys set to BLF

LED Status	Description
Steady green	The monitored account is in idle stutas
Blinking red	There is an incoming call to the monitored account
Steady red	The monitored account is on an conversation
Off	It is inactive as BLF

Table 2 Line Keys

LED Status	Description
Steady green	The account is active
Blinking green	There is an incoming call to the account, or there is call on hold
Off	The phone is in idle status whether registered/unregistered

Table 3 Power Indication LED

LED Status	Description
Steady green	Power on
Blinking green	An incoming call to the device, or call on mute
Off	Power off

Table 4 Line Keys set to BLF

LED Status	Description
Steady green	The monitored account is in idle status
Fast blinking green	An incoming call to the monitored account
Slow blinking green	The monitored account is on an conversation
Off	It is inactive as BLF

Making a Call

You can make a call by pressing the Speaker/Line key or picking up the handset.

- **Dial number directly**: Dial the number directly, press Send softkey/button
- **Dial from Pool:** In dial-up interface, press Pool hot key, use the navigation button to highlight your choice, enter into the corresponding option, choose a record, then press the SEND button to call out
- **Re-dial**: Press RD button to enter the Dialed Calls interface, then choose a record to dial out
  During the conversation, you can alternate between Headset, Handset and Speakerphone by pressing the corresponding buttons or picking up the handset

Answering a Call

Answering an incoming call in the following ways:

- If you are not on another phone, lift the handset or press the Speaker button/ Answer softkey to answer using the speakerphone, or press the Headset button to answer using the headset
- If you are on another call, press the Answer softkey to answer. Or press the Reject softkey to refuse it

Muting a Call

- Press MUTE button to mute the call during a conversation, the power indicating LED will blink
- Press MUTE again to get the microphone return to normal conversation

Volume Adjustment

- During the call, you can press the volume adjustment bars to adjust the volume

Putting a Call on Hold

- Press the HOLD button or Hold softkey to put your active call on hold and then the corresponding line key will blink
- If there is only one call on hold, press the Resume softkey or Hold button to retrieve the call
- If there are more than one call on hold, press the line button, use the Up/Down navigation keys to highlight the call, then press the Resume softkey or Hold button to retrieve it
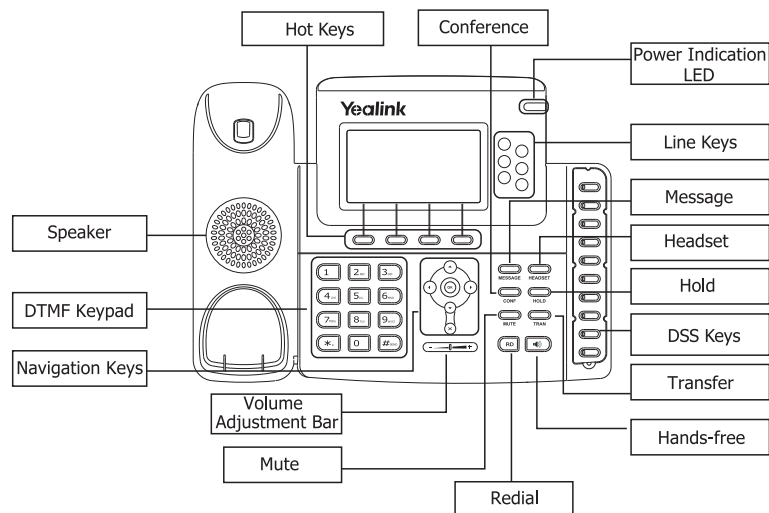
Speed Dial

- Speed dial numbers must already be programmed into the phone, please check the relating content in the user manual for more details
- Press the DSS Keys which has been set as Speed Dial button, the entry in the speed dial list assigned in advance will be dialed automatically

Conference Call

- Press the Conf softkey during an active call
- The first call is placed on hold. You will hear a dial tone. Dial the number to conference in, then press the Send softkey
- When the call is answered, press the CONF button, the conference call will now include you and the other two parties
- Hang up to disconnect all parties

Voicemail

- The presence of new Voice Mail messages is indicated in the idle screen, press Voicemail softkey, enter the desired password to retrieve the voicemail from the server